



William Penn Stakeholder Surveys Feedback 2021-22

Thank you for taking the time to complete a parent survey last term. In total, we received 51 responses relating to 73 children, which represents two thirds of the school population.

Please find below a summary of the key themes which emerged from your responses.

Curriculum

The responses in this area were extremely positive, with 86% of parents agreeing that the school meets their child's academic needs and 94% of parents agreeing that the school encourages them to be involved in their child's education.

The key area for development in respect of the curriculum is linked to communication to parents, with 32% of parents disagreeing with the statement, 'The school makes me aware of what my child will learn during the year'. Whilst there is a wealth of information on the school website (please see the 'Curriculum' and 'Teaching & Learning' tabs), governors have raised this with the headteacher who will discuss with teaching staff how this can be further improved.

Pastoral Care

This is an area of strength at William Penn and your responses support this view. 98% of parents value the caring Quaker ethos with the very large majority of parents responded that their child was happy and the school supported their wider personal development.

Communication

Despite the area highlighted for development under Curriculum, your responses indicate that communication is generally very strong. Every single parent agreed that office staff deal with your queries in a friendly and efficient way, whilst 98% of parents find it easy to talk to the headteacher. Although the survey results show that all parents value the newsletter as a useful source of information, fewer parents (84%) consider the school website to be a helpful information source. This reflects the view of the governing body and work is already underway to refresh the look and structure of the website so that it becomes a 'one stop shop' and a reliable information source.

Premises

No concerns were raised regarding the premises with 96% of parents confirming the school environment is safe and 98% reporting they feel the school premises are accessible for all pupils, including those with specific needs.

Leadership & Management

The responses were resoundingly positive in this area (all over 90%).

Overall

Again, an overwhelmingly positive response with 96% of parents agreeing their child feels safe at school, 92% agreeing their child does well and 92% would also recommend the school to another parent.

Comments Bank

Thank you for adding further comments at the end of the survey; this is really helpful in adding context both to the lower and higher scoring responses so that we can clearly understand exactly what you value and what we can do to strengthen the provision. Your positive comments regarding the amazing staff were particularly welcome and these have been shared with them.

The parent survey is an annual, 'formal' opportunity to share your views and provides useful feedback for the governing body. Should you have any queries or concerns at any other time, please do continue to raise these with the appropriate staff member.

Best wishes

Nicola Waters
Chair of Governors

